

“Difficult & Crucial Conversations” - Keys to Improving Workplace Communication

Poor communication in the workplace can lead to poor relations between employees and employers. This creates an unfriendly work atmosphere, which in general affects workers resulting in inefficiency and ineffectiveness. Poor communication also demoralizes employees, causing them to lose interest in the company. Communication is key in all companies. Proper communication will ultimately have a positive effect on all stakeholders. This Training Session will provide participants with key information regarding “How to Improve their Workplace Communication”.

Agenda highlights include:

- Understanding Workplace Communication
- Barriers to Effective Workplace Communication
- Ways to Overcome Barriers in the Workplace



This Training Session will take place on February 21st, 2017 and will run for three (3) hours from 5:00pm - 8:00pm at Antigua & Barbuda Hospitality Training Institute (ABHTI), Dutchman’s Bay, Coolidge. Cost for this training is EC\$200.00. Certificates will be awarded upon completion of the Session. Training materials and snacks will also be provided to participants.

“Register Now and Don’t Miss Out”



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